

## Data Protection Policy for Eclectique F&B Concepts PTE. LTD.

### 1. Purpose

This Data Protection Policy outlines how Eclectique F&B Concepts PTE. LTD. and its associated culinary concept outlets complies with the Singapore Personal Data Protection Act 2012 (PDPA). It governs the collection, use, disclosure, and care of personal data in all our food & beverage outlets to ensure that all personal data entrusted to us is handled responsibly and securely.

### 2. Scope

This policy applies to all F&B outlets operating under Eclectique F&B Concepts PTE LTD., its employees, contractors, and vendors of Eclectique F&B Concepts PTE. LTD. and its subsidiary companies who handle personal data of customers, suppliers, employees, and other stakeholders across our multiple food outlets.

### 3. Definitions

**Personal Data:** Any data that can identify an individual (e.g., name, contact details, NRIC number).

**PDPA:** Personal Data Protection Act 2012 of Singapore, which governs the collection, use, and disclosure of personal data.

### 4. Collection of Personal Data

**Purpose Limitation:** We collect personal data only for purposes such as processing orders, delivering food, managing customer feedback, and conducting marketing activities with consent.

**Types of Data Collected:** Name, contact information (phone, email), delivery addresses, payment details, preferences, and feedback.

**Consent:** We ensure that customers are informed of the purpose of data collection and obtain their consent prior to collection.

### 5. Use of Personal Data

Personal data will only be used for the purposes it was collected for, including fulfilling customer orders, marketing (where consent is given), and customer service improvements.

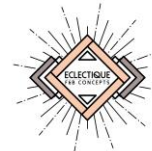
We will not use personal data for any secondary purpose without obtaining consent from the individual.

### 6. Disclosure of Personal Data

**Third Parties:** Personal data may be shared with third-party service providers (e.g., delivery partners, payment processors) to fulfil business operations. All third parties must adhere to PDPA standards.

**Internal Access:** Access to personal data is restricted to authorized personnel only.





## 7. Protection of Personal Data

**Security Measures:** We implement robust security measures, including encryption, firewalls, and password protection, to protect personal data from unauthorized access, misuse, or disclosure.

**Physical and Digital Storage:** All personal data is stored securely, whether in physical records or digital formats. Regular audits are conducted to ensure compliance.

## 8. Retention of Personal Data

Personal data will be retained only for as long as necessary to fulfil its purpose, or as required by law. Once no longer needed, personal data will be securely disposed of or anonymized.

## 9. Withdrawal of Consent, Access, and Correction

**Withdrawal of Consent:** Individuals can withdraw their consent to the use of their personal data at any time by contacting us.

**Access to Data:** Individuals can request access to their personal data held Eclectique F&B Concepts PTE. LTD.

**Correction:** Individuals may request correction of inaccurate personal data, and we will promptly correct any inaccuracies.

## 10. Complaints Handling

If there are concerns or complaints regarding the handling of personal data, individuals can contact our Data Protection Officer (DPO) at [DPO Contact Information].

## 11. Updates to the Policy

[Company Name] reserves the right to update this policy periodically to comply with legal or business requirements. The latest version of the policy will be made available on our website.

## 12. Data Protection Officer (DPO)

For any queries, concerns, or requests related to personal data, please contact our Data Protection Officers for associated F&B outlets within Singapore:

**For Shabestan PTE LTD (UEN: 201303859C) and Singapura Chambers of Secrets PTE LTD (UEN: 201911347C)**

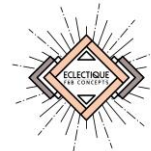
Name: Fajar Ali Bin Mohd

Email: hello@gedungkuning.sg

Phone: +65 9227 4867

Address: 73 SULTAN GATE, Singapore 198497





**For Cuba Libre PTE LTD(UEN:200613802E) and Cask & Bangers PTE LTD (201821830Z)**

Name: Halifi Bin Mahmood

Email: halifi@eclectiqueconcepts.com

Phone: +65 8113 0234

Address: 73 SULTAN GATE, Singapore 198497

This Data Protection Policy is implemented across all Eclectique F&B Concepts PTE. LTD. outlets to ensure compliance with the Singapore PDPA and shall be reviewed annually to ensure ongoing compliance with the PDPA.

